

# Scott Gilbertson

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## Skills

I am a freelance writer, producer, journalist, editor, web developer, and hand model based in Athens, GA. Clients include Wired.com, Webmonkey.com, Ars Technica, Pioneer, Co-op Credit Union, Quickbridge, OCTA, and Boost Mobile, among others. I wrote for Wired.com's Webmonkey.com for 13 years and served as head editor for three. I've been programming and writing about programming, with an emphasis on the web and open source software, for two decades. A reasonably up-to-date list of recent articles published in Wired, Ars Technica and elsewhere can be found on my website: <https://luxagraf.net/resume/pubs>

## Work Experience

### Technical Writer - Documentation

August 2017 – January 2018

*Writing documentation and user-oriented tutorials for postmarkapp.com*

Wrote and edited software documentation for Postmarkapp.com, including blog posts and how-to articles on transactional email delivery and best practices. Documented and wrote tutorials for Mailbrush software and best practices for troubleshooting email delivery problems in Postmarkapp.com.

### Lead Developer/Technical Writer

January 2016 – September 2018

*Wrote and documented code (Python/HTML/CSS) for Enterprise Data Resources*

Developed Django-based private intranet application for tracking inventory and repair orders from intake to return shipping. Documented code and user workflows for documentation website. Created training videos and screencast tutorials for both employees and customers using inventory system.

### Freelance Writer - Journalist

July 1999 – Present

*Writing about programming, linux and open source software*

I've been reviewing and writing about linux, web development and open source software for twenty years now, regularly publishing articles in Wired.com, arstechnica.com, theregister.co.uk, and others. Please see my portfolio for a list of recent publications: <https://luxagraf.net/resume/pubs>

### Technical Writer - Documentation

September 2014 – September

2015

*Writing documentation and user-oriented tutorials for sifter.com*

Planned, wrote, and edited user guides and software documentation for sifter.com issue tracking service. Documented user workflows, created tutorials and how-to articles and blog posts.

### Editor-in-Chief, Webmonkey.com

July 1999-May 2013

*Writing tutorials, documentation for code libraries*

I started contributing tutorials to Wired.com's Webmonkey.com in 1999, became 1 of 3 full time employees in 2005 and served as editor-in-chief from 2010 to 2013. I was in charge of creating resources for web developers, including how-to guides on the latest in web standards, code libraries, server technologies and authoring resources. Wrote roughly 3 million words on various web development tools and cultivated and managed a global team of freelance contributors.

## Education

BA in English

University of Georgia

## References furnished upon request