

Scott Gilbertson

412 Holman Ave, Athens, GA 30606
Phone: 706.438.4297 Email: sng@luxagraf.net

Profile

I am a freelance writer, producer, journalist, editor, web developer, and hand model based in Athens, GA. Clients include Wired.com, Webmonkey.com, Ars Technica, Pioneer, Co-op Credit Union, Quickbridge, OCTA, and Boost Mobile, among others. I wrote for Wired.com's Webmonkey.com for 13 years and served as head editor for three. I've been programming and writing about programming, with an emphasis on the web and open source software, for two decades. For my latest freelance publications, please see my website: <https://luxagraf.net/resume/pubs>

Skills

- ◆ **Writing** - 20 years experience writing for publishers like Wired, Ars Technica, The Register.co.uk about technical subject, plus five years experience writing software documentation.
- ◆ **Editing** - Experience editing spelling, grammar, syntax and factual information to establish tone and craft technically accurate articles that will grab a reader's interest on the tight deadlines of a hectic newsroom.
- ◆ **Research** - Experience quickly getting up to speed on new subjects. Research is an essential skill and important enough that I wrote my own note-taking, outline-generating web app to make me more productive.

Work Experience

Freelance Writer - Journalist

July 1999 – Present

Writing about programming, linux and open source software

I've been reviewing and writing about linux, web development and open source software for twenty years now, regularly publishing articles in Wired.com, arstechnica.com, theregister.co.uk, and others. Please see my portfolio for a list of recent publications: <https://luxagraf.net/work/pubs/>

Lead Developer Developer, Python

January 2016 – September 2018

Wrote and documented code (Python/HTML/CSS) for Enterprise Data Resources

Developed Django-based private intranet application for tracking inventory and repair orders from intake to return shipping. Also wrote documentation and created training videos and screencast tutorials for both employees and customers using inventory system.

Technical Writer - Documentation

August 2017 – January 2018

Writing documentation and user-oriented tutorials for postmarkapp.com

Wrote and edited software documentation for Postmarkapp.com, including blog posts and how-to articles on transactional email delivery and best practices. Documented and wrote tutorials for Mailbrush software and best practices for troubleshooting email delivery problems in Postmarkapp.com.

Technical Writer - Documentation

September 2014 – September 2015

Writing documentation and user-oriented tutorials for sifter.com

Planned, wrote, and edited user guides and software documentation for sifter.com issue tracking service. Documented user workflows, created tutorials and how-to articles and blog posts.

Editor-in-Chief, Webmonkey.com

July 1999-May 2013

Writing tutorials, documentation for code libraries

I started contributing tutorials to Wired.com's Webmonkey.com in 1999, became 1 of 3 full time employees in 2005 and served as editor-in-chief from 2010 to 2013. I was in charge of creating resources for web developers, including how-to guides on the latest in web standards, code libraries, server technologies and authoring resources. Wrote roughly 3 million words on various web development tools and cultivated and managed a global team of freelance contributors.

Education

BA in English, 2002

University of Georgia

References furnished upon request